



# W.D WOODBURNER INSTALLATIONS

This quotation is valid for 30 days and is based on current prices. Prices may increase due to fluctuating material costs.

If you wish to go ahead with the installation, then please read our terms and conditions.

## **Terms and conditions**

**Building work** - Should any additional or variation to the attached quotation be made, the extra materials and/or labour incurred will be itemised and the additional sum added to the final invoice. Any unforeseen issues after the survey will be brought to the customers attention immediately. We sometimes approximate the cost of the building work, this is to provide the customer with a guide for the work required. However, most of the potential problems with chimneys, flues and fireplaces are hidden within the structure, so it is not always possible to be certain beforehand about the amount of work that may be required once a fireplace or chimney has been opened up.

Occasionally when relining a chimney with a stainless-steel flexible liner, hidden obstructions, unstable, leaking chimney stacks or collapsed brick flues are discovered that will involve additional labour to rectify. This can be organised by us or can be organised by the customer.

Areas directly above and to the sides of the appliance can get extremely hot and therefore, whilst every effort is taken, there is a chance of minor cracks appearing due to the expansion and contraction of materials. W.D Woodburner Installations cannot be held responsible should this occur.

Goods made from natural stone will vary in shading, colour and texture and samples purely provide an indication of the general colour and quality.

**Chimney Sweep** - Unless otherwise stated in the quote please ensure that any existing chimneys are swept prior to the installation. Or we can arrange this for you.

**Plastering and decorating** - Unless stated any plastering, fitting of skirting board, painting, staining, decorating, or carpet fitting are excluded from the quote. Plastering can be arranged.

**Satellite dishes, TV aerials or any internal / external obstructions** - If any of these items are in the way of an installation of any type of flue/chimney etc then removing, re-fitting and re-aligning of these needs to be arranged by the customer.

**Gas fires, gas points, electrical supplies, and cables** - Any gas fires should be disconnected and capped away from the intended area of where the appliance is to be sited.

This should be carried out by a qualified gas engineer. Any electrical supplies or cables should be removed prior to installation. If a hidden gas pipe or cables are discovered during the installation, then the customer will arrange for and pay for the disconnection of this. The customer is responsible for the cost of repair to any hidden services.

**Dust protection** - Where appropriate we will provide and cover furniture and floors with dust sheets, but we would ask you to clear the immediate area as much as possible. There may still be a small amount of surface dust upon completion of the installation.

**Safe access and working height** - A safe working height is required to install flexible liners, chimney pots and cowls and twin wall flue systems. In most cases this is possible with the use of ladders and/or roof ladders. Where it is not possible to reach certain areas or heights then scaffolding or a cherry picker will be required. You will be notified of this and costs of prior to the installation.

**Weather and conditions** – We will test the appliance as part of the signing off process and demonstrate its use. Occasionally poor draught can occur due to unforeseen circumstances normally caused by weather, atmospheric pressure, or location. Additional work, extra lengths to increase flue heights or installing mechanical fans may be required to increase the flues draught. You will be notified of this and costs, prior to carrying out the additional work.

**Guarantee** - W.D Woodburner Installations will guarantee their services and work from any defects in materials or issues that arise for 12 months from the date of the commissioning of the appliance. If any defects or issues with the installation or weather affecting the appliance occurs after 12 months, then additional costs will occur to rectify the issues.

**Wesley Dodd**

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